

Response to the Ockenden Report

Saint Mary's Managed Clinical Service



The Ockenden Report

- Independent review of maternity services at Shrewsbury and Telford NHS Trust
- ‘Emerging findings’ published Dec 2020 with 7 Immediate and Essential Actions to improve maternity safety
- All maternity units required to respond
- Saint Mary’s (part of MFT) produced and completed an Action plan
- All Saint Mary’s actions completed by Dec 31st 2021
- Final report published March 2022 with 15 Immediate and Essential Actions



Four overarching themes

- Safe staffing levels
- A well-trained workforce
- Learning from incidents
- Listening to families

Applicable to all healthcare services, not just maternity



Key Findings specifically relating to maternity services

- Poor governance across a range of areas, especially board oversight and learning from incidents
- Lack of compassion and kindness by staff
- Poor assessment of risk and management of complex women
- Failure to escalate
- Poor fetal monitoring practice and management of labour
- Poor bereavement care
- Obstetric anaesthetic provision
- Suggestion of reluctance to perform LSCS - women's choices not respected
- Neonatal care documentation and care in the right place



SM MCS position to the Key Findings raised

- SM MCS is compliant with IEA 4 relating to Clinical Governance and Leadership
- The most recent CQC report rated Saint Mary's OUTSTANDING for caring
- SM MCS is compliant with IEA 8 relating to Complex Antenatal Care
- Visible on site 24/7 maternity bleep holder to support escalation
- There are dedicated visible Fetal Surveillance leads
- SM MCS is compliant with IEA 13 for Bereavement Care
- There is dedicated Obstetric anaesthetic provision
- SM MCS offer choice of mode of birth both antenatally and during intrapartum care
- SM MCS provides level 2 and level 3 neonatal care, and works closely with NW ODN to support appropriate in-utero transfer to ensure birth occurs in the right place



SM MCS Current Progress

- A detailed gap analysis has been completed
 - 15 Immediate and Essential Actions consisting of 97 elements
 - Fully compliant with 57 elements
 - Working towards 26 elements
 - 14 elements require work by or with external bodies e.g. NHSE, RCOG or RCM
- Full compliance with those relating to Clinical Governance Leadership, Complex Antenatal Care and Bereavement Care
- Action plan developed (Appendix 1) with monitoring of compliance in accordance with SM MCS governance processes



Monitoring - extended governance framework

- Progress reported within Saint Mary's MCS
- Progress reported to MFT Executive Team and Board of Directors
- Regular meetings of Non-Executive Director and Saint Mary's Safety Champions
- Regular meetings with CCG leads and Saint Mary's Safety Champions
- Assurance to the Local Maternity System (LMS), Regional Maternity Team and national reporting

